The Vendor's products are guaranteed against mechanical, electrical and physical defects for a time period of one (1) year from the date of shipment to the Customer, with the exception of products with an integral LED light source and power supply sold after January 1, 2010. For products sold with an integral LED light source as of the afore-mentioned date, the LED light source and the power supply or driver are guaranteed against mechanical, electrical and physical defects for a time period of five (5) years from the date of shipment to the customer. The Vendor assumes no responsibility for the improper selection or installation of its products, or for field modifications of any kind made to its products.

The Vendor's obligation under this guarantee and under all other warranties, is limited to the repair or replacement of defective parts or products, at its discretion, providing such defective parts or products are brought to its attention within the specified warranty time period, and does not include any other costs such as removal of defective parts or product, installation, labour or consequential damages of any kind, the exclusive remedy being to require such new parts or products to be furnished. All other warranties, expressed or implied, including warranties of merchantability or warranties of fitness for any particular purpose, we hereby disclaim. Damage incurred in transit or from handling is excluded from terms of this guarantee.